City of West Sacramento  
Code Enforcement Division  
Performance Dashboard

Requests for Service vs. Cases Opened  
by Month

Special Notes:

*155 administrative citations were issued during the 2016/2017 fiscal year, for a total of $171,000 in fines. This exceeds cost recovery goals during this timeframe. This may not reflect citations that were voided due to issuing error or those on appeal.

*Staff averaged 84 days to close those cases resolved in December, 62% of which met our 30 day target.

Top 5 Complaint Types for 2016

Case Origins  
Current Year To Date

- Public: 164, 12%
- Referral: 336, 26%
- Proactive: 814, 62%

- Junk & Rubbish Nuisance: 147, 17%
- Landscaping Maintenance: 232, 27%
- Building Permit Required: 149, 17%
- Non-Op Vehicle Storage: 177, 21%
- Substandard Living Conditions: 157, 18%