

## WATER WISE HOUSE CALL - FREQUENTLY ASKED QUESTIONS

### **How does this process work?**

1. Determine if you meet the Terms and Conditions (for example, are you the homeowner?).
2. Fill out the application and send to City staff.
3. You will be contacted to set-up an appointment.
4. Staff will come out and provide a free survey and, potentially, a free sprinkler nozzle starter kit.
5. Staff will send you the survey with a summary of what you can do to increase water efficiency.

### **What is the free sprinkler nozzle starter kit?**

Efficient nozzles send out water slowly, evenly and in big droplets. This means less runoff, more uniformity in application and less misting. If you are eligible, you will receive 10 efficient sprinkler nozzles that can twist right onto your existing sprinklers. (Please note: some nozzles are not twist-off and will not work with these new nozzles).

### **How do I qualify for the sprinkler kit?**

During the survey, staff will determine if a particular part of your landscape would benefit from the sprinkler nozzles. If you only have drip irrigation, for example, there would be no existing sprinkler system to improve.

### **Will you check for leaks?**

Staff will check for leaks at the meter, but will not perform full-scale leak detection.

### **Will you fix the problems that you find?**

The purpose of a Water Wise House Call is education. Due to liability, staff will not make any changes to the property.