

# WATER WISE HOUSE CALL TERMS AND CONDITIONS

1. Staff will not make improvements to the property. The purpose of the house call is education, not repair.
2. Applicants must be homeowners of the property.
3. Properties must have an existing irrigation system.
4. Surveys will provide audit information on outdoor irrigation systems. Indoor products like toilets, clothes washer and faucets are not part of the survey.
5. Staff will not enter the home except to access a sprinkler controller in the garage. If a controller is located in the home, it will not be reviewed by staff.
6. Surveys are available only to residential properties; multi-family, commercial, institutional and industrial properties are not eligible.
7. All pets must be secured in the home before a survey begins.
8. Surveys include a system-wide leak detection at the meter, but will not include detailed leak detection. Homes without meters will not receive leak detection.
9. Up to 12 zones (valves) will be surveyed per property.
10. One survey per household, per two years.
11. Sprinkler kit eligibility is determined by staff; only homes with a zone that would benefit from a set of up to 10 efficient nozzles will receive the kit.