DISABLED RIDER DISCOUNT
QUALIFYING DISABILITIES

Under this program, people with qualifying disabilities may travel on the Via rideshare platform for half the regular fare at all times.

Who is eligible: For purposes of this program, a disabled person is defined as an individual who:
1) has a physical or mental impairment that substantially limits one or more major life activity and/or 
by reason of illness, injury, age, congenital malformation, or other permanent or temporary incapacity 
or disability is unable, without special facilities or special planning or design, to utilize public 
transportation facilities and services as effectively as a person who is not so affected, and 2) has a 
current record of such impairment, incapacity or disability.

To be eligible for a Disabled Rider discount, the applicant must possess one of the following 
disabilities:

DEVELOPMENTAL OR LEARNING DISABILITIES: An individual has a significant learning, 
perceptual and or cognitive disability. Some conditions are excluded from eligibility such as attention 
deficit disorder (ADD) and ADHD. A specific diagnosis is required. This includes autism and cerebral 
palsy, etc.

HEARING: Persons who have total deafness or are unable to hear with the aid of an assistance device 
on the level that meets the standards of the American National Standards Institute (ANSI), 
as determined by an audiometer.

MENTAL ILLNESS: Individuals whose mental illness includes substantial disorder of thought, 
perception, orientation, or memory impairing judgement and behavior. A specific diagnosis is required.

PHYSICAL: Persons who have any of the following physical disabilities:

- Mobility: Orthopedic impairments, amputations, or functional limitations where there is: 1) loss 
or significant impairment of one or both upper extremities; or 2) loss of significant impairment of 
one or both lower extremities; or 3) impairment of the trunk, back or spine that is a medically 
diagnosed disability which substantially limits one or more major life activities, impairs or 
interferes with mobility, or requires the aid of an assistance device for mobility.

- Cardiovascular: Sever cardiac impairment resulting from one of the three consequences of 
heart disease: 1) congestive heart disorder; or 2) ischemia with or without necrosis of heart 
muscle; or 3) conduction disturbances and/or arrhythmias resulting in cardiac syncope; or 
4) chronic venous insufficiency, or peripheral arterial disease with intermittent claudication.

- Respiratory: Lung disease to such an extent that forced expiration volume at one second, when 
measured by spirometry, is less than on liter, or arterial oxygen tension (PO2) is less than 
60mm/HG on room at rest.

- Neurological: Multiple sclerosis and other neurological disorders such as epilepsy and 
parkinsonian syndrome.

- Chronic Progressive Debilitating Conditions: An individual who experiences debilitating 
diseases, autoimmune deficiencies or progressive and uncontrollable malignancies, any of which 
are characterized by fatigue, weakness, pain and /or changes in mental status that impair 
mobility. A specific diagnosis is required.

- Blind or Low Vision: An individual is legally blind, whose visual acuity in the better eye, with 
correction is 20/200 or less, or who has tunnel vision to 10 degrees or less from a point of 
fixation or so the widest diameter subtends and angle no greater than 20 degrees. An individual 
has low vision, and whose visual acuity is in the range of 20/70 to 20/200 with best 
correction.
**Who is not eligible:**

People whose sole incapacity is pregnancy, obesity, acute or chronic alcoholism or drug addiction or have a contagious disease. Financial need is NOT a consideration.

**How do I apply:**

If you have a current Medicare card or Medicare award letter, current California Department of Motor Vehicles (DMV) disabled person or disabled veteran placard identification card, valid disabled discount identification card issued by another transit operator, or proof of current RT ADA paratransit eligibility, you may simply visit any of the following locations **in person** with a valid photo ID (driver license; ID card issued by a state, passport, government or school):

<table>
<thead>
<tr>
<th>Location</th>
<th>Address</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>West Sacramento City Hall - Utility Billing</td>
<td>1110 W Capitol Ave</td>
<td>(M – F, 9am – 5pm)</td>
</tr>
<tr>
<td>West Sacramento Community Center</td>
<td>1075 W Capitol Ave</td>
<td>(M – F, 9am – 5pm)</td>
</tr>
<tr>
<td>West Sacramento Recreation Center</td>
<td>2801 Jefferson Blvd West Sacramento, CA</td>
<td>(M/W/F, 9am – 11am; T/TH 6pm – 8pm, or by appointment 916-617-4770)</td>
</tr>
</tbody>
</table>

If you do NOT have any of these forms of documentation, you must complete a separate “Disabled Rider Discount Application” parts I and II, and have a qualified Healthcare Professional complete part III.

The Disabled Rider Discount Application must be submitted in person or by US Mail to:

**West Sacramento City Hall**
Traffic & Transportation
ATTN: Sarah Strand
1110 W Capitol Ave
West Sacramento, CA
95691

The application form is available at: [https://www.cityofwestsacramento.org/via](https://www.cityofwestsacramento.org/via)